

## **Transcript – 30/11/2022**

Hello, I'm Dr Lindsey Crockett, senior Partner at Peninsula Practice. This is a video update regarding our ongoing winter vaccine program; an invitation in the New Year to join us online for a menopause awareness presentation; and a plea regarding appointments booked but not attended.

Firstly, the vaccine program - this is going extremely well. We have given over 3,500 flu vaccinations and the same amount of covid vaccination to our eligible population. However, a quarter of eligible patients are yet to be vaccinated, and we are offering a clinic at Aldeburgh Surgery on Saturday 10th of December - please if you are one of those eligible and if you'd like your vaccination, book into this clinic.

We are seeing a significant rise in the number of Covid infections locally and also patients being admitted to hospital with flu are on the increase. With this in mind, we urge all patients to please wear masks, if you possibly can when you come to the surgery for face-to-face appointments. Covid, of course, affects our staff and we currently have staff off with the illness - we obviously want to be available to you to provide an excellent and safe service and mask wearing will help with that.

On a completely separate note, menopause awareness is something that's been highlighted in the media and within the medical profession, and we at Peninsula would like to invite anyone who is interested in learning more about the menopause to join us for a presentation that I'll be giving on the 5th of January from 7pm. If you're interested, please call the Surgery after 11am to book yourself in and we will send you a link for that online zoom presentation in due course.

And lastly, this is an appeal to all our patients who need appointments. We have had a significant increase in the number of appointments that have not been attended once booked. This amounts to hours and hours of precious clinical time which could've been available to other patients that really need them. I would be most grateful if you could call us as soon as you know you're not going to be able to make your appointment and we could then release them.

Thank you very much. Bye.